

## **AARC REFUND POLICY AND LATE FEES**

rev. 2/23/17

All requests for refunds must be made in email or in writing prior to the start of a program

\*. Refund requests must be submitted by email to the Membership Chair (info@a2crew.com) or by mail to:

Ann Arbor Rowing Club  
Attn: Membership Chair  
P.O. Box 3128  
Ann Arbor, Mich. 48106

**Learn to Row** (General and Youth) and **Learn to Scull** (General and Youth) programs:

- 1) If you decide to withdraw from a program 21 days before the start date, you may receive a refund or credit for another program in the same year, minus a \$20.00 processing fee.
- 2) If you withdraw from a program less than 21 days before the start date of the program, you may only receive credit for another program in the same year, minus a \$50.00 processing fee.
- 3) NO REFUNDS, OR CREDITS WILL BE GIVEN ON OR AFTER THE START DATE OF THE PROGRAM.
- 4) No credits will be carried to the following year.

**Regular Membership & Programs** (All Sweep and Club Sculling programs for ADULTS):

AARC's seasonal registration allows our members flexibility in registration. As such, few refunds will be given, except in extreme circumstances.

- 1) If you withdraw from rowing prior to the start of that season, you may receive a refund or account credit for use the same year, minus a \$20.00 processing fee
- 2) If you withdraw from rowing after the start of a season, NO REFUNDS WILL BE GIVEN\*.
- 3) If you withdraw from rowing after the start of a season, and had paid for the whole on-water season using the early bird discount, NO REFUNDS WILL BE GIVEN\*.
- 4) No refund credits will be carried to the following year.
- 5) No refunds will be given for the AARC Membership fee.

\*Exceptions may be made due to injury

### **Late Fees**

Membership and Program Fees must be paid before each program or season starts (before 4/1, 6/1, 9/1 and 12/1). Programs may be joined mid-season, but fees will not be pro-rated and payments received after the start of season will be charged a \$25 late fee, unless the member joining is a brand new member to the club.